

02.04.2024

PRIVACY NOTICE

THE WOMBLES COMMUNITY CHARITY

A registered charity in England and Wales (number 1202563)

Privacy Notice

Updated on: 02.04.2024

This Privacy Notice explains how The Wombles Community Charity (charity number: 120256) collects your personal data when you access www.thewomblescommunity.com (the "Service"). This Privacy Notice describes your privacy rights and how you are protected under privacy laws.

By using our Service, you acknowledge the collection and use of your information in accordance with this Privacy Notice.

The Wombles Community Charity is authorised to modify this Privacy Notice at any time. This may occur without prior notice.

Our Contact Details:

Name: The Wombles Community Charity (Registered in England and Wales under the registered charity number 1202563).

Address: World's End Studios, 132-134 Lots Road, London, SW10 0RJ

Email: hello@thewomblescommunity.com

Web address: www.thewomblescommunity.com

Collection and Use of Your Personal Information

Information We Collect

When using our Service, you will be prompted to provide us with personal information used to contact or identify you.

www.thewomblescommunity.com collects the following information:

- Usage Data
- Name
- Email
- Mobile Number
- Home Address
- Payment Information

Usage Data includes the following:

- Internet Protocol (IP) address of computers accessing the site
- Web page requests
- Referring web pages
- Browser used to access site
- Time and date of access

How We Collect Information

www.thewomblescommunity.com collects and receives information from you in the following manner:

- When you fill a registration form or otherwise submit your personal information.
- When you interact with our Service.
- From external, public sources.

How We Use Your Information

The Wombles Community Charity relies on its lawful bases under the UK GDPR to process your personal information for certain purposes. These include our legitimate interests, for the performance of a contract, or under your provided consent. More specifically, www.thewomblescommunity.com may use your information for the following purposes:

- **Providing and maintaining our Service**, as well as monitoring the usage of our Service.
- **For other purposes.** The Wombles Community Charity will use your information for data analysis to identify usage trends or determine the effectiveness of our marketing campaigns when reasonable. We will use your information to evaluate and improve our Service, products, services, and marketing efforts.
- **Managing your account.** Your Personal Data can enable access to multiple functions of our Service that are available to registered users.
- **For the performance of a contract.** Your Personal Data will assist with the development, undertaking, and compliance of a purchase contract for products or services you have purchased through our Service.
- **To contact you.** The Wombles Community Charity will contact you by email, phone, SMS, or another form of electronic communication related to the functions, products, services, or security updates when necessary or reasonable.
- **To update you** with news, general information, special offers, new services, and events.
- **Marketing and promotional initiatives.** The Wombles Community Charity will use non-specific information gathered from you in order to improve our marketing efforts.

For individuals, this will only occur if you have agreed to receive marketing communications from us.

You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send or by contacting us.

With respect to our legitimate interests pursued, these are for the maintenance of the services we provide to you.

How We Share Your Information

The Wombles Community Charity will share your information, when applicable, in the following situations:

- **With your consent.** The Wombles Community Charity will share your information for any purpose with your explicit consent.

Third-party Sharing

Any third party we share your information with must disclose the purpose for which they intend to use your information. They must retain your information only for the duration disclosed when requesting or receiving said information. The third-party service provider must not further collect, sell, or use your personal information except as necessary to perform the specified purpose. We have no control over, and are not responsible for, the privacy notices and practices of third parties, we advise you read the privacy notice of third party sites before entering personal data on these sites.

Your information may be shared to a third-party for reasons including:

- **Analytics information.** Your information might be shared with online analytics tools in order to track and analyse website traffic. This will only take place with your consent.
- **Payment processing and recovery services.** Your information will be used in order to process payments in the event of a purchase, refund, or other similar request.

If you choose to provide such information during registration or otherwise, you are giving The Wombles Community Charity permission to use, share, and store that information in a manner consistent with this Privacy Notice.

Your information may be disclosed for additional reasons, including:

- Complying with applicable laws, regulations, or court orders.
- Responding to claims that your use of our Service violates third-party rights.
- Enforcing agreements you make with us, including this Privacy Notice.

As such, the recipients or categories of recipients to whom your personal information may be shared include service providers to keep your data secure.

Data Transfers to Other Countries

The Wombles Community Charity will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Notice and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place including the security of your data and other personal information.

This means that if your data is transferred outside the UK, we make sure that your data is given the same level of protection, either because that country has a comparable data protection standard (Adequacy), or by using another safeguard such as an enhanced contractual agreement.

Which Third-Party Providers Process my Personal Information?

Enthuse: Enthuse is our donation & fundraising platform.

Google Analytics: We use Google Analytics to monitor our websites & improve functionality.

Zoom: We use Zoom for Stakeholder meetings, Trustee meetings & to connect with some of our litter-picking groups.

MailChimp: We use MailChimp for our Email Campaigns.

TypeForm: We use TypeForm to gather impact data & feedback on campaigns.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the privacy notice of every site you visit.

We have no control over and assume no responsibility for the content, privacy notices or practices of any third party sites or services.

Retention of Data

The Wombles Community Charity will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Notice. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies.

The Wombles Community Charity will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer periods.

Your information will be stored for up to 10 days after it is no longer required to provide you the services. Your information may be retained for longer periods for reporting or recordkeeping in accordance with applicable laws. Information which does not identify you personally may be stored indefinitely.

Legal Requirements

The Wombles Community Charity may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of The Wombles Community Charity
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Children's Privacy

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Cookies

Cookies are small text files that are placed on your computer by websites that you visit. Websites use cookies to help users navigate efficiently and perform certain functions. Cookies that are required for the website to operate properly are allowed to be set without your permission. All other cookies need to be approved by you before they can be set in the browser.

- **Strictly necessary cookies.** Strictly necessary cookies allow core website functionality such as user login and account management. The website cannot be used properly without strictly necessary cookies.
- **Performance cookies.** Performance cookies are used to see how visitors use the website, eg. analytics cookies. Those cookies cannot be used without your consent.
- **Targeting cookies.** Targeting cookies are used to identify visitors between different websites, eg. content partners, banner networks. Those cookies may be used by companies to build a profile of visitor interests or show relevant ads on other websites. However, they cannot be used without your consent.

You can change your consent to cookie usage below. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Strictly necessary

Name	Provider	Expiration	Description
wordpress_test_cookie	Automattic Inc. thewomblescommunity.com	Session	Used on sites built with Wordpress. Tests whether or not the browser has cookies enabled
bid_1_password_protected_auth	https://thewomblescommunity.com/	1 day	Password protection of site to prevent users accessing front end without password.
wordpress_logged_in_7de8216895ddcbe59388b9493d771caa	https://thewomblescommunity.com/	Session	Ensures user is logged in to access the site.

Performance

Name	Provider	Expiration	Description
wordpress_sec_7de8216895ddcbe59388b9493d771caa	https://thewomblescommunity.com/	Session	Used on sites built with Wordpress. Tests whether or not the browser has cookies enabled
_ga	Google LLC https://thewomblescommunity.com/	1 Year	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports.

Targeting

Name	Provider	Expiration	Description
gclid_info	https://thewomblesccommunity.com/	Session	This cookie allows Google to track the users journey and to attribute any subsequent actions (such as a purchase or sign up) to the specific ad that was clicked on. This is a temporary cookie that's erased from your device once you close your web browser.
_gid	Google LLC https://thewomblesccommunity.com/	1 day	This cookie is set by Google Analytics. It stores and update a unique value for each page visited and is used to count and track pageviews.
_ga_6HZSPS6QTR	https://thewomblesccommunity.com/	1 year	Google Analytics sets this cookie to calculate visitor, session and campaign data and track site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognise unique visitors.
_gac_UA-43724428-1	https://thewomblesccommunity.com/	1 year 1 month 4 days	The _gac and _gcl cookies store campaign information in order to provide Google Ads with a more reliable way to measure the interactions customers have with your business
_ga_DF77QMEC5E	https://thewomblesccommunity.com/	1 year 1 month 4 days	Google Analytics sets this cookie to calculate visitor, session and

			campaign data and track site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognise unique visitors.
--	--	--	---

Functional

__cf_bm	.vimeo.com	1 hour	Cloudflare set the cookies to support Cloudflare Bot Management
---------	------------	--------	---

Security

Your information's security is important to us. www.thewomblescommunity.com utilises a range of security measures to prevent the misuse, loss, or alteration of the information you have given us. However, because we cannot guarantee the security of the information you provide us, you must access our service at your own risk.

The Wombles Community Charity is not responsible for the performance of websites operated by third parties or your interactions with them. When you leave this website, we recommend you review the privacy practices of other websites you interact with and determine the adequacy of those practices.

Your Data Protection Rights

If you are a resident of the United Kingdom or the European Economic Area (EEA), you have certain data protection rights. The Wombles Community Charity aims to take reasonable steps to allow you to correct, amend, delete or limit the use of your Personal Data.

If you wish to be informed about what Personal Data we hold about you and if you want it to be removed from our systems, please contact us.

In certain circumstances, you have the following data protection rights:

- **The right to access, update or delete the information** we have on you. Whenever made possible, you can access, update or request deletion of your Personal Data

directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.

- **The right of rectification.** You have the right to have your information rectified if that information is inaccurate or incomplete.
- **The right to object.** You have the right to object to our processing of your Personal Data under certain circumstances.
- **The right of restriction.** You have the right to request that we restrict the processing of your personal information under certain circumstances.
- **The right to data portability.** You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.
- **The right to withdraw consent.** You also have the right to withdraw your consent at any time where The Wombles Community Charity relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

Complaints

If you are unhappy with any aspect of this privacy notice, or how your personal data is being processed, please contact us.

If you are still not happy, you have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. If you are a data subject of or resident of the European Economic Area (EEA), please contact your local data protection authority in the European Economic Area (EEA). If you are a data subject or resident of the United Kingdom, the responsible authority is the Information Commissioner's Office (ICO).

Complaints can be submitted here: <https://ico.org.uk/global/contact-us/contact-us-public/>

Contact Us

For any questions, please contact us through the following methods:

Name: The Wombles Community Charity

Address: 132-134 Lots road, London, SW10 0RJ

Email: hello@thewomblescommunity.com

Website: www.thewomblescommunity.com

Charity Number: 120256

Our Data Protection Officer is DataCo International UK Limited

DataCo International UK Limited
Suite 1, 3rd Floor Suite 1
11 - 12 St James's Square
London
United Kingdom
SW1Y 4LB

privacy@dataguard.co.uk

+442035146557